

## May 2023 Newsletter

Welcome back, everyone! Spring has sprung and the boats are being launched at a feverish pace. We look forward to seeing everyone after a long winter. Here are some Club updates for the new season...

**Launch Season -** Your boat needs to be prepped/ready for launch the week prior to your scheduled launch week. The 2023 launch schedule is posted to the website if you aren't sure of your date.

All account balances must be paid prior to the boat being launched. If a boat cannot be launched due to a delinquent account and must be moved as to not hold up launch, the boat owner will be charged for the move(s).

**New Docks** – Many of you are now coming to the Club to prep/use your boat. We ask that you exercise extreme caution on the new docks, as the contractors are still finishing up some small punch-list items. Please me mindful of where you walk!

**Open Balances** – Anyone interested in knowing their account balance can call the business office during normal business hours and get a real-time balance.

**Slip Rentals** – Please note that slips can either be rented seasonally, or year round to include storage. Slips **CANNOT** be sublet or used for transient dockage of any kind. You cannot allow friends, family or other guests to use your slip when your vessel isn't occupying it. This rule will be strictly enforced by Club management.

**Jet Ski Program** – We still have a couple of spots left in the Jet Ski program. If interested, please contact Alicia in the business office for details.

**Laundry** – The Club purchased new laundry equipment over the winter. We encourage members to utilize the equipment, but ask that you please take care of it. And please **DO NOT** wash or dry fuel or oil soaked rags, or waxing rags/supplies. It should be used for regular laundry only.

**Hours of operation** – The operational hours of the Club for the start of the season will be Monday-Friday Monday-Friday 9am-5pm. Weekends will begin on Saturday, May 6<sup>th</sup>. We will notify everyone as the hours change, and the most current hours will always be posted on the website.

**Electricity** – As a reminder, we do expect that the new docks may have a few electrical bugs to work out in the Spring (connection related or vessel related). While we don't anticipate many issues, we discourage everyone from stocking their refrigerators with expensive perishables early in the season, as we cannot guarantee there won't be electrical issues for a bit.

New dock policy – HBYC cannot stress enough to all of the members that you DO NOT screw, nail, glue, staple, or in any other way attach, affix or otherwise secure ANYTHING to the new docks. (fenders, welcome mats, cord keepers, etc...) Fenders can be secured using rope, but nothing should be attached that compromises the docks. If you have any questions, please contact management or your Dock Director.

Cleats – Each slip is equipped with 4 cleats. If you need your cleat(s) moved, please contact management and they will communicate your request to the yard staff. Please do not move any cleats yourself. Also, additional cleats will be available for purchase. The cost will be \$100. A cleat request form (see sample below) will be required so management can make sure the cleat(s) will not cause problems for fellow boaters. If a renter purchases a cleat, the cleat can be moved to a different slip if the renter has to change docks in the future, but the cleat remains the property of the Club if the renter no longer occupies a slip here. If you choose to add a cleat, it must be purchased from the Club so we can maintain uniformity and have consistent warranty coverage and ensure safety. If you purchase a new cleat from the club, yard staff will install it for you.

**In-Slip Pump Outs -** In-slip pumpouts will be available by appointment for the standard rate of \$5.00 **per tank.** In slip requests must be submitted by the close of business on Sunday night each week to be on the schedule for the upcoming week. Requests made after Sunday night will not be guaranteed. Requests can be made over the phone, but it is best to stop in the Ship Store prior to leaving the Club and making your request directly with a staff member.

**Rentals** – Per our Board of Directors' resolution, for the 2024 season, slip rental payments made via credit card will be subject to a 3.5% credit card processing fee. Personal check, bank check, or money order will not be subject to the additional fee. Also, cash will not be accepted for rental payments. If you have any questions, please contact Alicia in the business office.

**New Boat Purchases** - If you are considering purchasing a new/different boat, BEFORE you buy it, please be sure it fits into your assigned slip regardless of whether you rent or own. It's best to have it measured by Jesse or Jerry to be sure it is appropriately sized. If you need the measurement guidelines, please reach out to the office. It is a best practice to have the office document the date, boat, size, assigned slip, etc. and have it placed in your file.

**Ideas/Suggestions/Concerns** – Should you ever have any ideas, suggestions, or concerns, please contact management or your Dock Director. We want everyone to have an amazing experience here at HBYC and the management team and your Dock Director are here to represent you!

**Dock Sales** - HBYC is always happy to assist with the sale of your dock(s) should you choose to sell. We have a very simple and detailed process to take all the hassle and guess work out of selling. Please inquire with management if you have questions or are interested in listing your dock(s). We have folks waiting to buy!!

**Parking** – It's early, but please remember that parking passes are required for all vehicles in the main lot. Please make sure your guests abide by the parking policy and use the guest lot! We will notify everyone when the 2023 parking passes are ready for pickup.

Please let us know if you have any questions!

The HBYC Management Team

Have a great day!

## **HBYC Dock Cleat Request Form**

Name	Dock	
Date requested	Date Approved	_
Manager approval		_
Date Installed		

<sup>\*</sup>Cleats cost \$100.00, which includes installation. Management will review cleat requests with slip owner for desired location to ensure cleats will not cause safety or other issues prior to purchase. Cleats must be installed by HBYC staff.